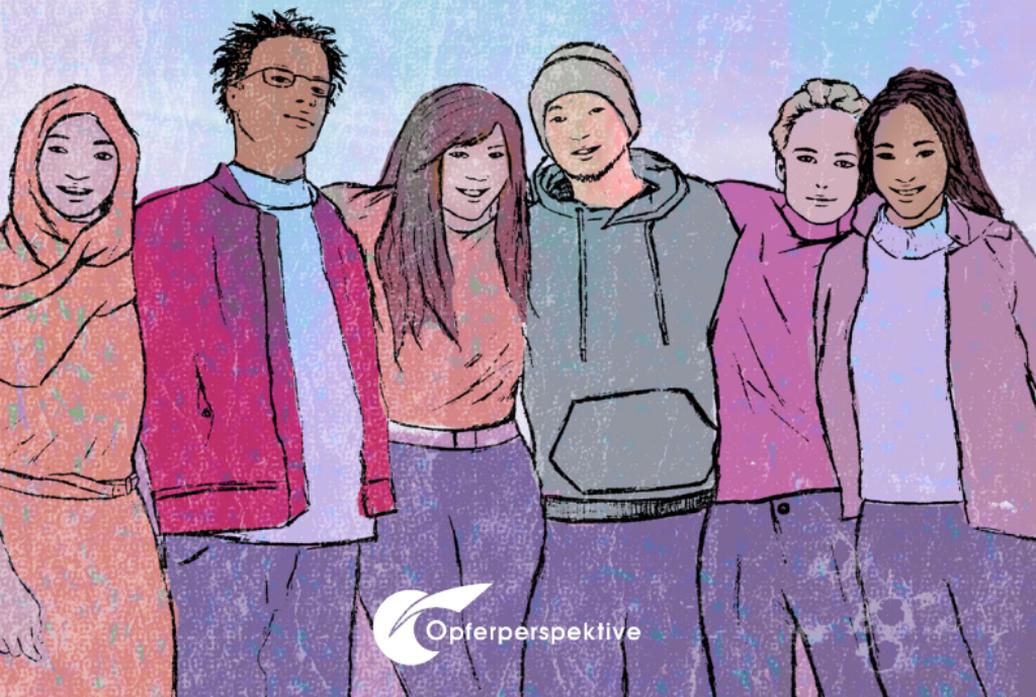


OBSERVE AND ACT.

What to do as a **witness** in the event
of a right-wing attack



Observe the situation



If you witness an attack by right-wing extremists, stay calm and do not panic. Try to maintain control and be attentive.

- **Who is being targeted** and **how many** people in total? Is anyone injured?
- **Who are the attackers** and **how many** are there? Are there any others with them? Are the attackers visibly armed?
- **Where** are the **exits** and possible places of refuge? (e.g. nearby shops)
- **Who** can you **ask** to help you? (e.g. passers-by, drivers)

Alert bystanders



Do not endanger your own safety. It is safer to act as a group. Get help by making other people aware of the situation.

- **Address bystanders** directly and **tell them what to do**:
“You in the red jacket! Come with me. Help me stop this.”
“Please call the police.” “Go and tell the driver what is happening.”
- **Call the police** by dialling **110**. Always tell them the following: **Where** the incident is taking place. **Who** is calling. **What** is happening. **How** many victims/perpetrators are involved. Then be **ready** to answer their follow-up questions.
- **Speak to authority figures** on location, e.g. the bus driver or train crew: *“Please stop the vehicle immediately/please come with me – someone is being attacked.”*

Act as one



Make it clear to the victim(s) that you wish to assist them and offer help.

- **Ask victims the following:** *“What can I do for you?”*
- **Bring victims to safety** / out of the line of sight of the attackers. Keep an eye on the attackers while doing so.
- If this is not possible, **address the attackers** loudly and clearly from a safe distance: *“Stop it right now! The police are on their way!”*
- **Take note of the attackers’ appearance.** Only film the attackers if it is safe for you to do so.
- If any victims are injured, administer **first aid**. If appropriate, accompany them to **hospital**. All **injuries should be documented**.
- Offer to go on record as a witness and provide your **contact details**.
- Write a **detailed account** of what happened and where.

Counselling



Every state in Germany has its own counselling centres that are set up to assist victims of (and their relatives) and witnesses to right-wing, racist and anti-Semitic acts of violence.

**If you are based in Brandenburg, please contact
Opferperspektive e.V.**

✉ Rudolf-Breitscheid-Str. 164
14482 Potsdam

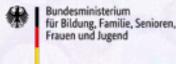
☎ 0331 8170000

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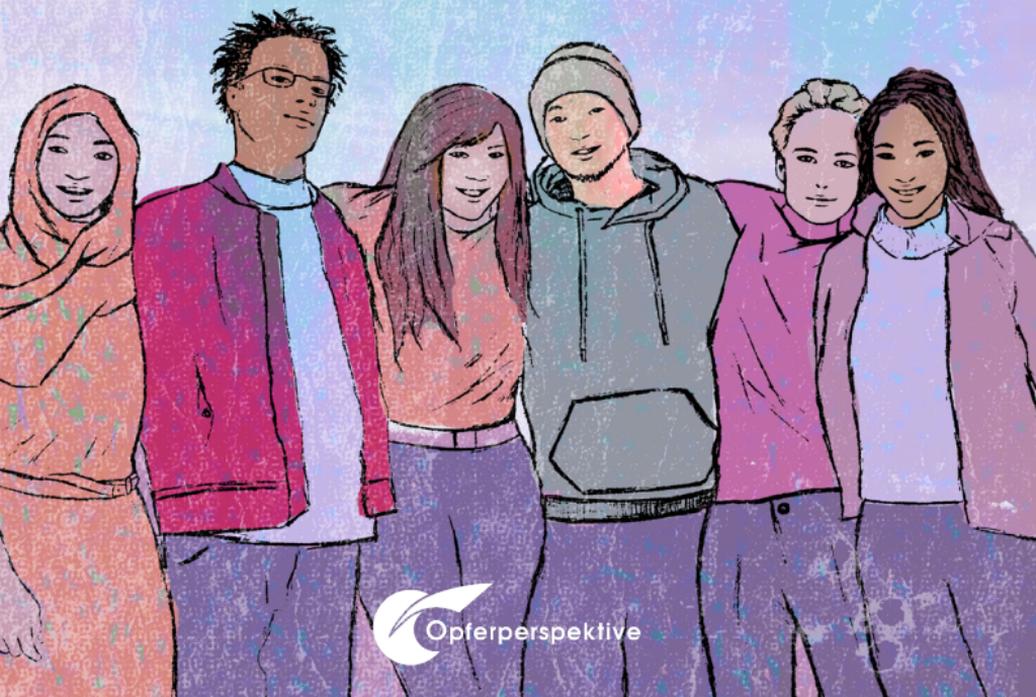
Visit this site for a list of **counselling centres in other federal states**: <https://verband-brg.de/beratung/>



Demokratie *leben!*

OBSERVE AND ACT.

What to do as a **victim** in the event
of a right-wing attack



Maintain control



If you are being threatened or attacked, try to stay calm and don't panic. Do not allow yourself to be provoked. Try to keep the situation under control.

- **Who are the attackers** and **how many** are there? Who else is with them? Are the attackers visibly armed?
- Ask yourself: How can I **maintain a safe distance** from them?
- Ask yourself: How can I **reach safety**? Are there exits or places of refuge you can use? (e.g. nearby shops)
- **Who** can you **ask** for help from people around you? (e.g. passers-by, bus driver)

Draw attention



- **Make others aware of your situation.** Speak loudly and clearly: *“Stop it right now!” “Leave me alone!”*
- **Avoid insulting the attackers,** as this will help to make it clear you do not know them and this is not a private dispute.
- **Address bystanders** directly and tell them exactly what you want them to do: *“You in the red jacket. I’m being threatened here! Please call the police/Please let the driver know.”*
- **Call the police** by dialling **110**: Always tell them the following: **Where** the incident is taking place. **Who** is calling. **What** is happening. **How** many victims/perpetrators are involved. Then **be ready** to answer their follow-up questions.

Reach safety



- **Remove yourself from the dangerous situation**, e.g. by seeking protection in a group of people or a busy area.
- **Check to see if the attackers are following you.** Do not turn your back on them for longer than a few seconds. Be aware of your surroundings and **avoid deserted areas.**
- If you are unable to leave the area: Try to maintain a **safe distance** and place **obstacles** between yourself and the attackers (a table, car, etc.).

AFTER AN ATTACK

- Are there **witnesses?** Get their contact details
- Have you been **injured?** Go to the **hospital.** Have the staff **document all your injuries.**
- Write a **detailed account** of what happened and where
- **Don't spend the period after the incident alone.** Call friends or family to come and be with you.

Counselling



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**TOLERANTES
BRANDENBURG**



Bundesministerium
für Bildung, Familie, Senioren,
Frauen und Jugend

Demokratie *leben!*